Car Park Usage

Total Usage

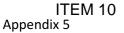
Year	Tickets sold	Income (NET of VAT) (£)
2006/07	3,497,975	5,770,971
2007/08	3,510,665	6,223,607
2008/09	3,302,613	6,542,342
2009/10	3,064,020	6,336,955
2010/11	3,295,433	6,910,130
2011/12	3,352,018	7,304,106
2012/13	3,318,383	7,297,441
2013/14	3,221,702	7,349,431

Evening charges introduced April 2010

53 weeks in the year

Major Car Parks

Car Park	Tickets Sold			Income (net of VAT)		
	2012/13	2013/14	% Change	2012/13	2013/14	% Change
Bedford Rd	729,060	637,993	-12.5%	1,466,813	1,375,440	-6.2%
Bright Hill	86,490	84,646	-2.1%	174,728	182,095	4.2%
Farnham Rd	207,931	211,916	1.9%	856,670	871,131	1.7%
Leapale Rd	332,777	312,572	-6.1%	644,439	645,688	0.2%
Millbrook	219,650	213,946	-2.6%	457,051	470,055	2.8%
York Rd	268,436	276,312	2.9%	691,720	702,413	1.5%
Castle	371,726	379,506	2.1%	913,269	922,357	1.0%
Total	2,216,070	2,116,891	-4.5%	5,204,690	5,169,178	-0.7%



Enforcement

Penalty Charge Notices Issued

2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	2013/14
13,041	11,975	11,927	12,701	11,750	11,967	12,139

Outcomes for Penalty Charge Notices (PCNs) issued in 2013/14

Breakdown of PCNs issued (as at Aug 2014)	No
Number of higher level PCNs issued	1617
Number of lower level PCNs issued	10522
Total number of PCNs issued	12139
Number paid at discount	7251
Number paid at full (or above)	1523
Total number of PCNs paid	8774
Number of PCNs against which formal or informal reps made	2572
Number of PCNs cancelled as a result of formal or informal reps	2097
Number of PCNs cancelled for other reasons	146
Number of PCNs written off	720
Number of PCNs outstanding	402
Number cancelled/written off/outstanding	3365
Number of vehicles immobilised	n/a
Number of vehicles removed	n/a

Cancellation by reason for PCNs issued in 2013-14

Reason	% of those cancelled	% of PCNs
	GE 40/	0.70/
Motorists producing tickets which were not clearly displayed	65.4%	9.7%
Mitigating and other circumstances	11.8%	1.8%
Contract and other parkers entitled to park		
but not displaying correct permit	11.4%	2.4%
Machine faults and other equipment problems	1.6%	1.2%
Civil Enforcement Officer errors	2.1%	0.6%
Blue Badge holders not parking according to the scheme	4.9%	0.8%
Problems with signs	1.8%	0.4%
Other issues	0.8%	0.1%
Total	100.0%	16.9%